In the claims:

1.   (Currently Amended) A system for providing a telephone call back to an inquiring party telephone connected proximate an origin point of~~to~~ a telephone line that is being used to access a computer network, wherein said call back is made based upon a request transmitted over said computer network from a data terminal located at a remote location and connected to said computer network using said telephone line, said call back request including call back data including at least a telephone number of said telephone line, said system comprising:

a computer network interface, connected to said computer network, for interfacing with said computer network and receiving said call back request over said computer network, for identifying said call back data, and for storing said call back data including said telephone number of said telephone line in a call back file; and

an automated dialer system, responsive to said call back request received over said computer network~~call back file~~, said automated dialer system including:

a call back campaign manager, for retrieving said telephone number of said telephone line stored in said call

back file;

a call scheduler, ~~responsive to said call back campaign manager,~~ for scheduling said telephone number of said telephone line for immediate dialing;

a telephone number dialer, ~~responsive to said call scheduler,~~ for initiating dialing of said telephone number of said telephone line for immediate dialing, ~~for monitoring a status of said telephone line,~~ __and for connecting an answered call between said inquiring party telephone and a telephone of an available agent coupled to said automated dialer system; and

a re-dial script, responsive to said call back request, said immediate dialing of said telephone number of said call back request, and said detection of said busy signal, for determining that the inquiring party is proximate an origin point of said telephone line and utilizing said telephone line, ~~responsive to said call back campaign manager, for__ and for__ directing said telephone number dialer to immediately and continuously redial said telephone number each time said telephone number dialer detects a busy signal after dialing said telephone number.

2.   (Previously Amended) The system of claim 1 wherein said telephone number dialer includes a call pacer that paces dialing of said telephone numbers according to a call pacing algorithm.

3.   The system of claim 1 wherein said computer network interface interfaces said computer network to agent terminals connected to said automated dialer system.

4.   The system of claim 1 wherein said request further includes customer account identifying indicia.

5.   The system of claim 1 wherein said call back data further includes a time to call back.

6.   (Previously Amended) The system of claim 5 wherein said call scheduler is responsive to said time to call back, for scheduling dialing of said telephone number at approximately said time to call back.

7.   (Previously Cancelled)

8.   (Previously Amended)The system of claim 1 wherein said
call back data is transmitted over said computer network using a
Common Gateway Interface script.

9.   (Previously Amended)The system of claim 1 wherein said
call back data is transmitted over said computer network using a
JAVA language script.

10.   (Currently Amended)A method for providing a telephone call back to an inquiring party telephone connected to a telephone line that is being used to access a computer network, wherein said call back is made based upon a request transmitted over said computer network from a data terminal located at a remote location and connected to said computer network using said telephone line, said call back request including at least a telephone number of said telephone line, said method comprising the steps of:

receiving said call back request transmitted from said terminal at said remote location;

~~identifying said telephone number of said telephone line to be dialed;~~

~~placing said call telephone number into a call back file;~~

~~retrieving telephone number to be dialed from said call back file;~~

~~scheduling said telephone number for immediate dialing;~~

automatically and immediately dialing said telephone number of said call back request~~scheduled for immediate dialing~~ over a telephone line using an automated dialer system;

~~monitoring said telephone line to~~ detecting a busy signal;

responsive to said step of receiving said call back request,

automatically and immediately dialing said telephone number of said call back request and detecting said busy signal, determining that the inquiring party is proximate an origin point of said telephone line and utilizing said telephone line; and

responsive to said step of determining that the inquiring party is proximate said telephone line and utilizing said telephone line, immediately and continuously redialing said telephone number each time said busy signal is detected~ and connecting an answered call between said inquiring party telephone and a telephone of an available agent coupled to said automated dialer system.

11-12.   (Previously Cancelled)

13.   (Previously Amended) The method of claim 10 further including the step of adding said telephone number to a future call campaign, if no connection is made.

14.   (Previously Amended) The method of claim 10 wherein said call back request includes at least one time to be called back, wherein said telephone number is scheduled to be dialed according

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to said at least one time to be called back.